

WHAT'S NEXT?

Visit or reach out to one of these organizations for support in finding the resources that meet your needs.

JOBS PLUS

Schedule an appointment with a Jobs Plus counselor to discuss your job interests and next steps.

📍 630 Flushing Avenue, 2nd Floor
Brooklyn, NY 11206

☎ (917) 267-5575

➔ opportunitynyc.org/workforce-development/jobs-plus/

TECH51

Talk to a Tech51 representative to learn about opportunities in full-time tech training programs.

📍 787 Atlantic Avenue, 2nd Floor
Brooklyn, NY 11238

☎ (718) 289-8100

➔ opportunitynyc.org/workforce-development/tech51/

TECH TALENT PIPELINE

Visit the Tech Talent Pipeline website to find your tech type, explore careers, and learn about available programs.

➔ ttp.nyc

IMAGINE YOURSELF IN TECH.



BED-STUY TECH CAREER NAVIGATOR

*Find the right steps to build tech skills
for today and tomorrow.*

WHAT IS TECH?

*Tech Talent Pipeline, 2019.

**Glassdoor, 2019.

TECH POWERS OPPORTUNITIES.

Technology, or tech, is the process and skills used to build products and solve problems.

PEOPLE OF ALL AGES AND BACKGROUNDS BELONG IN TECH.

Tech skills build on skills you already have, from past work or hobbies, to make you talented in a unique way.

TECH SKILLS BROADEN YOUR CAREER OPTIONS.

There are more than 300,000 tech jobs in NYC.** Tech skills can also make you a strong candidate in other industries.

TECH JOBS USUALLY PAY WELL AND OFFER GOOD BENEFITS.

Entry-level salaries for tech jobs in NYC can range from \$40,000 to \$65,000.*

FREE RESOURCES NEARBY CAN HELP YOU BUILD TECH SKILLS AND FIND A DREAM JOB.

Use the poster inside to learn more.



TECH JOBS ARE EVERYWHERE.

Tech skills are important in companies large and small, and not just those that make technology. Here are just a few examples:

-  Google
Apple
IBM
Microsoft
-  Netflix
YouTube
Highbrid Media
Hulu
-  Target
Etsy
Amazon
Uncommon Goods
-  CVS Health
NYC Health + Hospitals
Radical Health
CityMD
-  Instagram
Facebook
Pinterest
LinkedIn
-  Wells Fargo
Chase Bank
Venmo
Square
-  Ford
GM
Tesla
Uber
-  Fenty Beauty
Sephora
MAC
L'Oreal
-  ESPN
NBA
NFL
Barclays Center
-  Nike
H&M
DSW
Rent the Runway



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TECH EMPLOYERS LOOK FOR WORKERS WITH THESE SKILLS:

SOFT SKILLS

These skills come naturally to you or can be learned with practice. The skills below are key to success in tech.



Problem Solving

- » You ask questions to understand a problem
- » You break complex problems into manageable parts
- » You use research to learn more about a problem

Creative Thinking

- » You try to see things in a different way
- » You dream up new ideas
- » You think outside the box

Dedication

- » You have passion for big goals
- » You are patient even when things get tough
- » You never want to give up on a challenge

HARD SKILLS

These skills have to be learned in training, classes, on the job, or on your own. Building or practicing these skills can give you more career options.



Computer Use

- » Navigating the Internet
- » Typing
- » Using Microsoft Word and Excel

Understanding of Technology

- » Knowing how websites run
- » Using languages like HTML, CSS, and JavaScript

Technical Abilities

- » Building a website
- » Managing and finding answers in data
- » Working with a team to build an application

LOVE TO LEARN NEW THINGS?

Technology changes quickly. Curiosity and passion for learning will help you thrive in tech.

WHAT KINDS OF JOBS ARE AVAILABLE IN TECH?

IT SUPPORT TECHNICIAN



Average salary: \$54,166

Maintain office tech systems and act as go-to expert if computers are not working.

CLOUD SUPPORT TECHNICIAN



Average salary: \$54,166

Find and solve weaknesses or issues in cloud systems, where data is stored remotely.

DATA ANALYST



Average salary: \$68,195

Collect and study data to look for trends that businesses use to make smart decisions.

OTHER ROLES



Average salary: Varies

Many tech companies offer jobs that you can get without tech training. These jobs include warehouse logistics, sales, and facility maintenance. Talk to a Jobs Plus counselor to learn how to apply.

Salary data comes from Glassdoor, 2019.

CYBERSECURITY ANALYST



Average salary: \$88,627

Keep websites and networks safe from attacks, hacks, and viruses.

JAVA DEVELOPER (WEB)



Average salary: \$89,408

Create everything from simple web pages to interactive websites and apps.

USER EXPERIENCE (UX) DESIGNER



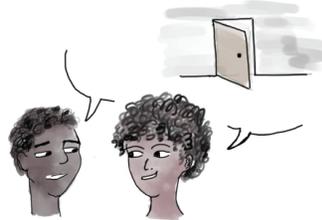
Average salary: \$95,512

Learn how people use websites, apps, or games, then improve the tools for a better experience.

See yourself in any of these jobs?
UNFOLD TO FIND OUT HOW TO GET THERE.

1

No matter where you want to go with tech, a career counselor can help you get there. Visit one of the resources below to get started.



FIRST-STOP CAREER RESOURCES

JOBS PLUS (FOR NYCHA RESIDENTS)

FREE DAYTIME ALL AGES

Stop in for career counseling. You can also get transportation stipends, social service referrals, and financial counseling.

630 Flushing Ave (Bed-Stuy)
opportunitynycha.org/workforce-development/jobs-plus/

RESTORATION'S ECONOMIC SOLUTIONS CENTER

FREE DAYTIME ALL AGES

Stop in for career counseling. You can also get transportation stipends, social service referrals, and financial counseling.

1368 Fulton Street (Bed-Stuy)
restorationplaza.org/economic_solutions

2

Are you comfortable typing, sending emails, and working with software like Microsoft Word? If not, you can practice at one of the Computer Skill Resources below.



COMPUTER SKILL RESOURCES

BROOKLYN PUBLIC LIBRARY

FREE DAYTIME OR EVENING ALL AGES

Stop in to take free computer classes or practice Microsoft Office, music or photo software, or social network websites.

617 DeKalb Ave (Bed-Stuy) and other locations throughout the city
bklynlibrary.org/locations/marcy

STATE UNIVERSITY OF NEW YORK - ATTAIN

FREE DAYTIME ALL AGES

Stop in for a class on computer and Internet basics, Microsoft Office, intros to specialized skills like cybersecurity, and more.

700 Gates Avenue, Apt. #1F (Bed-Stuy)
www.bsc.sunyattain.org

OPPORTUNITIES FOR A BETTER TOMORROW (OBT)

FREE DAYTIME AGES 18+

Sign up for the Microsoft Word Certification for an in-depth class on using Microsoft Word.

25 Thornton Street (Bushwick)
obtjobs.org/programs/adult-services

Do you speak a language other than English?

Learn to speak about technology in English in the Computer Skills for Language Learners class at OBT.

4

Are you ready to enter a full-time tech training program to prepare for a career? Explore the Tech Training Programs below to see which one is right for you.



TECH TRAINING PROGRAMS

PER SCHOLAS

FREE 15 - 19 WEEKS FULL-TIME AGES 18+

Train for a career in IT Support, Cybersecurity, Application Development, Data Engineering, or Systems Administration.

630 Flushing Ave (Bed-Stuy, Brooklyn)
perscholas.org

CUNY TECHWORKS

FREE 10 WEEKS FULL-TIME OR 12 MONTHS PART-TIME 18+

Train for a career in Software Development, IT Management, or UX, then advance to a job or to a degree program.

Kingsborough, Queensborough, or Manhattan Community College
cuny.edu/about/administration/offices/workforce/cuny-techworks

Need support while you're in training?

Some programs offer services to help you through training. Look for these icons:



If these services are not offered, Jobs Plus can help.

APPRENTICE NYC

FREE 18 MONTHS FULL-TIME AGES 18+

Train and learn both on-the-job and in a classroom to prepare for an advanced manufacturing career as a CNC Machinist.

Varies (Employers throughout the city)
www1.nyc.gov/site/sbs/careers/construction.page

YEAR UP

FREE 12 MONTHS FULL-TIME 18 - 24

Train for a career in IT or Software Development through six months of classroom learning and a six-month internship.

85 Broad Street (Lower Manhattan)
yearup.org

PURSUIT

FREE 10 - 12 MONTHS FULL-TIME AGES 18+

Learn intensive programming skills and industry background, then connect to a job as a software developer.

47-10 Austell Place (Long Island City, Queens)
pursuit.org/fellowship

NPOWER

FREE 23 - 26 WEEKS PART-TIME OR FULL-TIME 18+

Learn the fundamentals of IT, then train for a career in Cloud Computing or Cybersecurity.

50 Greene Ave (Clinton Hill, Brooklyn)
npower.org/locations/new-york

GALVANIZE (DATA)

FREE 18 WEEKS FULL-TIME AGES 18+

Train for a career in data or marketing analysis through the Data Analyst Training Accelerator.

109 Nassau Street (Lower Manhattan)
galvanize.com/data-analyst-training-accelerator

OBT TECHSTART

FREE 12 MONTHS FULL-TIME 17 - 24

Train for a career as a Cloud Support Technician by learning the fundamentals of cloud computing.

87 35th Street (Sunset Park, Brooklyn)
obtjobs.org/programs/techstart

5

Interested in college programs? Many tech jobs don't require a degree, but this program can help you build a deeper skill set.



DEGREE PROGRAMS

CITY TECH - COMPUTER SYSTEMS TECHNOLOGY

\$3,465/SEMESTER 2 TO 4 YEARS PART-TIME OR FULL-TIME 18+

Enroll for an Associates or Bachelors degree for a career in Software Development, Systems Admin, IT, Cybersecurity, Data Analysis, and more.

300 Jay Street (Downtown Brooklyn)
citytech.cuny.edu/computer-systems/



USE THIS NAVIGATOR TO MAP OUT YOUR PATH TO MEET YOUR GOALS.

No matter what your goals or skill level, there are classes and full programs designed to help you move forward.

3

Are you confident in your math and reading comprehension skills? If not, you can brush up by visiting one of the Adult Education Resources below.



ADULT EDUCATION RESOURCES

BROOKLYN PUBLIC LIBRARY

FREE DAYTIME OR EVENING ALL AGES

Find programs and classes to work on reading and math skills, plus language classes for English learners.

617 DeKalb Ave (Bed-Stuy) and other locations throughout the city
bklynlibrary.org/locations/marcy

BROOKLYN ADULT LEARNING CENTER

FREE DAYTIME OR EVENING ALL AGES

Sign up for classes in writing, math, reading, or English language learning, or prepare for a test to earn a high school diploma.

475 Nostrand Ave (Bed-Stuy)
goo.gl/maps/ia8w7veuUc3N5dR28

OPPORTUNITIES FOR A BETTER TOMORROW (OBT)

FREE DAYTIME AGES 18+

Sign up for the High School Equivalency classes to prepare for the TASC, a test to earn a high school diploma.

25 Thornton Street (Bushwick)
obtjobs.org/programs/adult-services/

Ask about preparing for the TABE test!

Some tech training programs require you to pass the TABE (Test of Adult Basic Education) before you begin. The TABE has questions on math and reading comprehension.

FREE ONLINE PROGRAMS

Want to give tech a try on your own time? With these online resources, you can play around with coding and other tech skills or just continue to practice the basics before you enter a training program.

EVERYONE ON

Learn to use the computer and Internet. Access online resources to build a resume, search for jobs, stay healthy, and manage your finances.

everyoneon.org/digital-learning

SKILLCRUSH

Learn tech terms, explore real life tech careers, and practice tech skills that you can use on the job. Click **Free Coding Camp** to get started.

skillcrush.com

CODE ACADEMY

Learn what programming or coding is, what it's like to be a web developer, and how you can get started learning to code.

codecademy.com/explore

DASH

Learn the basics of web development and programming languages through projects you can create online.

dash.generalassemb.ly